**PPG Meeting**

**Carnarvon Medical Centre**

**Held on: 29th February 2024 12PM**

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| Those present |
| Sinead Walsh | Practice Manager |  |
| Dr D Vincent | GP |  |
| Deborah McGrory |  |  |
| Dawn Thwaites |  |  |
| Majzoub Ali |  |  |
| MG |  |  |
| K Joscelyne |  |  |
| Christine Davies |  |  |
| Paul Lieberman |  |  |
| Peter S |  |  |
| Lorraine S |  |  |
| VO |  |  |
|  |  |  |
| Apologies |
|  |  |  |
| Chairperson |
| Maggie Joscelyne |  |  |
| Minutes |
| Shelley |  |  |

 **Action**

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| 1. **WELCOME**
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| Welcome to participants. Dr D Vincent introduced himself. |  |
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| Mr Ali-minutes does not include full names and email addresses of participants only their initials. For sharing email addresses, we would need participants to sign a consent form. Mr Ali would like to be able to communicate with other members and is requesting contactable information is shared with consent. SEE ACTION | **PPG members should opt in for sharing personal details such as email addresses.** |
| 1. **Parking Eye**
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| Landlord has scrapped the plan for a ‘parking eye’ due to a discrepancy in the contract and are looking for a new company and system. At the moment, as a surgery, we do not know anything else but hoping by the next meeting we will have some updates.  |  |
| 1. **Doctor’s Appointments**
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| Lack of GP appointments. The surgery is trying to recruit a salaried GP but there is a shortage. Most GPs want to only do locum work. We do have ANPs, Phycian Associates and Nurse Practitioners who are highly skilled and have to undergo a significant amount of training. They can refer and prescribe appropriately and can liaise with GPs if required. Patient should be aware who they going to see.  |  |
| 1. **ICE**
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| To date ICE is still an ongoing problem. The problems are being investigated by ICE pathology. |  |
| 1. MAKING APPOINTMENTS
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| Receptionists are not allowed to say call back at a particular time for an on the day appointment. |  |
| 1. **PRESCRIPTIONS**
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| Repeat prescriptions can be given for two/three months (at the doctor’ discretion) but they cannot be issued more than seven days before due date and if they are a controlled drug, they will only be issued on the date due. Exceptions are made for patients going on holiday.  |  |
| 1. **PHARMACIES**
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| Practices are not always aware of chemists closing down. It is the patient’s responsibility to source a new pharmacy and let the practice know where to send their prescriptions. |  |
| **9. AOB** |  |
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The meeting finished at 1PM

Date of next meeting: Thursday 30th May 2024

Minutes circulated via email

***All personal comments/issues relating to their care raised by patients at this meeting have not been included in these minutes due to patient confidentiality.***

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**PPG email:**

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